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## **Shuster Laboratories Announces ISO 9001:2000 Certification**

Canton, MA, December 1, 2005 -- Shuster Laboratories, Inc., a leading independent consumer products R&D firm and testing laboratory, today announced that its quality management system has achieved compliance with ISO 9001:2000. Companies that are certified to the ISO 9001:2000 standard undergo rigorous independent auditing process to ensure that the processes influencing their quality conform to ISO's high quality standard.

“ISO 9001:2000 is the international reference for quality management. We wanted our customers to know that we are committed to meeting their quality and regulatory requirements by continuously improving our own performance and customer service,” said Kaveh Afshar, Ph.D., Chief Operating Officer of Shuster Laboratories, Inc. “There is no better way to communicate our dedication to quality than becoming ISO certified ourselves.”

ISO 9001:2000 is an internationally accepted quality management certification system to define, identify, and confirm quality benchmarks within organizations. ISO 9001:2000 helps companies worldwide manage their processes to become more efficient and cost effective, improve customer satisfaction, increase profits, enhance marketplace recognition, break down organizational barriers, and elevate confidence on quality improvements.

Not only is ISO certification often required for companies that do business internationally or with the federal government, but it demonstrates to customers that they have made a fundamental commitment to quality management systems in their businesses.

Founded in 1955, Shuster Laboratories, *an STR Company*, is one of the leading independent consumer products research, development, and quality assurance testing firms in the world. It has a professional staff of over 100 who work with “Fortune 500” manufacturers, marketers, and retailers of food, pharmaceuticals, dietary supplements, personal care products, and household

products to provide innovative support for product development, laboratory testing, sensory testing, consumer studies, claims validation, and quality assurance. Specialized Technology Resources (STR) has sophisticated laboratories and inspection offices in over 30 countries across five continents and provides global quality assurance, compliance, and safety testing for consumer hard and soft goods.

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